



## DISPUTE POLICY

### 1. DISPUTES

- (a) All disputes will be handled in accordance with the Member Protection Policy procedures.
- (b) An appeal against a team grading decision must be lodged in writing within 48 hours of receipt of the grading decision.
- (c) An appeal against any other decision not covered in the Member Protection Policy must be lodged within seven (7) days of receipt of the decision.
- (d) An Appeals tribunal will be scheduled in accordance with the policy and procedures of the Member Protection Policy.